

Basics Training Resource Guide

Setting up a New School Account

Admin Dashboard

School Settings

Cleaning up School Account

People Tab

Personal account settings

Level 1: Remind as your Communication Tool

Creating classes and adding people

Add to messages

Sending messages

Personal account basics

Level 2: Community Engagement

Crafting effective messages

Message campaigns

Engagement techniques

Additional resources

Getting help

Training

Supporting parents

Setting up a New School Account

Admin Dashboard

• Your school or district dashboard

School Settings

- Setting up your organization
- Change your school code
- Managing your class default settings
- Add or remove administrators

Cleaning up School Account

- Cleaning up your organization's classes and people list
- Archive or remove classes
- Remove people from your school
- Remove staff access

People Tab

- Managing pending teacher requests
- Change contact information
- Edit participant's name
- Set preferred language
- Change roles for participants
- Retrieve message history
- Block someone from contacting you
- How do I report someone to Remind?
- See how people receive your messages

Personal Account Settings

- How do I add a profile photo and edit my name?
- Change your notification preferences
- How do I connect third-party apps to my Remind account?
- Set up a widget for class announcements
- How do I get my message history?

Remind as your Communication Tool

Creating classes and adding people

- Create a class
- Manage class settings includes information and links:
 - o Edit your class name
 - Update your class code
 - Link your class to your school
 - Class visibility
 - o Require approval to join a class
 - Participant messaging
 - o Add a co-owner
 - Archive a class
- Transfer ownership of a class
- Add people to your class
- Move people from one class to another

Add to messages

- Share photos or files
- Personalized voice message
- Send translated messages Admin
- Send translated messages Teacher
- Set preferred language

Sending messages

- Sending individual, group, class, or role-based messages
- Send messages from Admin dashboard
- Schedule a message
- Message delivery summary

Personal account basics

- How do I add a profile photo and edit my name?
- Change your notification preferences



Community Engagement

Crafting effective messages

• Effective Message Framework - make a copy

Message campaigns

- Message Campaign Example make a copy
- Message Campaign Template make a copy

Engagement Techniques

- Top 10 ways to use Remind in the classroom
- Family Engagement Guide
- Attendance Guide
- Using Remind for Urgent Situations
- Creating a positive Remind culture
- Tips for driving engagement
- Using Remind for remote learning
- Resources for using Remind
- <u>Community engagement statistics</u> (Admin only)



Additional Resources

Getting help

- Remind Help Center
- Remind Priority Support

Training

- Training members of my community
- The Remind Learning Center

Supporting Parents

- Parent Onboarding Guide
- Parent Guide slide presentation make a copy

